



The Children & Youth Services (CAYS) Foundation invites applications from suitable and experienced persons for the position of Service Lead.

CAYS Foundation seeks to hire a Service Lead to provide direct and vital support to the Senior Manager-Operations in building a culture of professional excellence, working alongside staff and with young people to model best practice, and ensuring the delivery of high quality, therapeutic residential care services. The right candidate will be excited about contributing to nation building through their work with a nonprofit organization, and should exhibit a proactive, solutions-focused approach to their work. The post holder will supervise Youth Support Workers, Team Leads, Food coordinators, and will work with CAYS management to develop the highest standard of residential childcare practice within his/her assigned service provision and at CAYS Foundation.

Specifically, the Foundation is looking for candidates with:

- Good verbal and written communication skills.
- Experience with Microsoft Windows environment, (Word, Excel, PowerPoint, Teams), and common internet browsers required.
- Experience in creating and maintaining well-considered, balanced staff schedules.
- Ability to think independently in line with the established organizational culture and norms and take initiative where/when appropriate.
- Clean criminal background check and drug screening, and positive professional references.

**Qualifications, Knowledge & Experience:**

- An Associates Degree in Social Work, Psychology, Counseling, or equivalent preferred, and a minimum of 4 years working in child welfare/child protection within a residential care/treatment facility for youths specifically using Trauma Informed care with at least 1 year of supervisory experience is essential. Applicants must have proven leadership experience within a therapeutic residential care environment including experience managing physically aggressive young people, and supporting young people with mental health needs. Applicants must have a valid driver's license.

**Salary Range:** CI \$49,800 – CI \$66,984 will commensurate with experience and qualifications.

The benefit package will include a fully funded pension and comprehensive health insurance.

Please submit a cover letter, resume, and an application form (available on our website: [www.cays.org.ky](http://www.cays.org.ky)) to:

CAYS Foundation  
Attn: Business Manager  
PO Box 30718  
Grand Cayman KY1-1203  
CAYMAN ISLANDS

Or submit via email to: [faa@cays.org.ky](mailto:faa@cays.org.ky)

Deadline for receiving applications: November 7, 2023.